

***APPLICATION FOR NEW WATER CONNECTION***

**(A) APPLICANT'S DETAILS**

Applicants name .....ID NO. ....(*Attach copy*)  
KRA PIN NO..... (*Attach Copy KRA Pin Certificate*)  
P.O. Box ..... Tel.....  
Email.....  
Plot No. ....(*Attach copy of Title Deed*)  
Next of Kin Name..... I.D No..... Tel .....  
Region/Scheme.....Zone..... Route.....  
Employer's name .....Address .....Tel.....  
Existing Water/sewer connection/s.....

The purpose of water consumption/use shall be for (Tick): -

- (a) Domestic (i) Individual House ☐ (ii) Communal ☐ (b) Water Kiosk ☐ (c) Shop/Office ☐  
(d) Bar/Restaurant/Lodging ☐ (e) Hotel ☐ (f) Dispensary/Health Center/Hospital ☐ (g) Construction ☐  
h) School/College/ Institution ☐ (i) Industrial ☐ (j) Church ☐

Preferred mode of communication for billing of our services ***a) SMS b) E-mail c) Postal address***  
***(discouraged)***

I/we hereby apply for a water connection to the above premises location. I/ we understand that the connection will be made after approval and on payment of all fees and charges due by the applicant. I/we agree to abide by the current water tariffs and Company regulations for the time being in force relating to water supply services. I/we also understand that pipes and fittings so used between the supply main and water meter will become the property of the Company up to and including the water meter for purpose of operations and maintenance and I/we will assume the responsibility of those after the meter including the security of the water meter itself. I/We guarantee the Company that there is no other connection prior to the one being applied for, which has not been disclosed.

Signature.....Date.....

**FOR OFFICIAL USE ONLY**

**(A) Scheme Manager's Name.....**

Connection Type.....

Connection Fee.....Deposit.....Meter Sale.....

Customer details checked      Signature.....      Date.....

Old connection No/s.....Balance.....      Date.....

**(B) Technical Manager.**

**Customer details Confirmed**

Technical Manager's Name ..... Signature.....Date.....

**(C) Managing Director.**

Application Accepted/Rejected

Name.....Signature.....Date.....

If rejected give reasons.....

## **CONDITIONS OF SUPPLY**

1. The MERUWASCO Rules and Regulations as from time to time amended shall be deemed to be incorporated in and to form part of these conditions of supply.
2. Applications for the execution of works will, as a rule, be dealt with in the order of priority of date, but the MERUWASCO reserves the right of executing the work in the manner and at the time best suited to her convenience
3. All charges shall be payable on demand
4. If any account is overdue, the water supply may be cut off under the provision of MERUWASCO and proceedings taken to recover the charges due
5. Any changes in the charges shall be notified in writing and in addition details thereof shall sent to each customer with the monthly account preceding such change
6. The MERUWASCO shall have the right forthwith and without notice to terminate the agreement for any breach by the customer of the conditions of supply, but without prejudice to any antecedent right against the customer including the right to take proceedings: -
  - a) No customer shall use, or permit water to be used, any water supplied in pursuance of an application made by him/her under regulations 34 of these Regulations except for such use as specified by him/her in his/her application
  - b) No customer shall convey or permit to be conveyed by any means whatever for use outside his/her plot or for sale, any water supplied to him/her by the MERUWASCO
7. In accordance with regulation 34 (i) of these Regulations, the customer shall deposit Kshs. .... which shall be retained by the MERUWASCO for the period during which the customer is supplied with water.
8. The water customer shall meet all charges in respect of water supplied in pursuance of this application and Customer's Agreement until such time as the supply is disconnected pursuant to a written request made by him/her.

***Customer to provide unskilled labour and connection materials.***